FOREWORD

Congratulations from Great Wall Motor Sales Malaysia Sdn. Bhd. (hereinafter referred to as “GWM”) for having a GWM Vehicle!

Please keep this booklet properly together with the vehicle, the authorized dealer of GWM will assist to fill the vehicle information in this booklet during the delivery.

Vehicle’s owner shall acknowledge by signing at Page 3 - VEHICLE INFORMATION AND DELIVERY ACKNOWLEDGEMENT

This booklet indicates the agreement on establishment and termination of rights and obligations on quality liabilities and Aftersales service between GWM and you, as the vehicle’s owner. Please kindly read it carefully before using GWM’s products.

This booklet should be always with this vehicle. When you sell this vehicle, please transfer this booklet to the next owner to ensure that the new owner can resume to the use of any remaining and warranty rights.

All the materials contained in this booklet are the latest one at the time of publication. GWM reserves the right to revise this booklet at all material times. However, in case of changes on the content of quality assurance conditions, GWM shall keep the customer informed by the means of notice or announcement.

Attentions: It is mandatory to visit the designated authorized dealer or service network for regular scheduled maintenance. You must use only genuine spare parts or authorized products by GWM for vehicle repair and maintenance, as outlined in the Owner’s Manual. Failure to do so may result in the entire or partial warranty being invalidated as specified in this Owner’s Manual.
GWM shall not be held responsible for any negative consequences resulting from improper use, maintenance, or repair of the vehicle that does not comply with the above-mentioned requirements. In such cases, all applicable laws and regulations concerning vehicle repair, replacement, and return shall be strictly observed.

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VEHICLE INFORMATION AND DELIVERY ACKNOWLEDGEMENT

Owner's Name

Address

Vehicle Identification No.

Engine / Drive Motor No.

Vehicle No. Plate

Color Code

Trim Code

Key Code

Selling Dealer Name

Address

Date of Registration

Mileage at Delivery

km

I acknowledge that I have received the warranty information. GWM Authorized dealer has explained to me regarding:

1. New vehicle warranty
2. Proper operation of the vehicle
3. Periodical maintenance schedule
4. Owner responsibilities

I have inspected the delivered vehicle and find it to be in satisfactory condition for acceptance. .

Vehicle's Owner Signature

OWNER'S RESPONSIBILITIES

ACCESSIBILITY OF REPAIR SERVICE

As an owner of a GWM vehicle, you are responsible for taking your vehicle to the authorized dealer or service provider designated by GWM to obtain vehicle maintenance and/or repair. All the costs and expenses arising from the regular inspection, adjustment, replacement and maintenance items should be undertaken by the vehicle owner. All warranty repairs must only be undertaken by an authorized dealer or service provider.

PROPER DRIVING AND REGULAR MAINTENANCE

You are responsible for the proper operation of your vehicle and its maintenance care in accordance with the instructions found in the Owner's Manual. Please conduct the vehicle maintenance on a regular basis according to the guidelines stipulated in the booklet. Any services must be carried out within one month or 1,000 km before/after the due date or mileage, whichever comes first. The maintenance interval should be shortened if the vehicle is being used under severe conditions. Failure to adhere to the periodical maintenance schedule may result in partial or complete invalidation of your warranty.

RETENTION OF RELATED RECORDS

Please retain all the maintenance and repair records properly, and you may need to show these records in some cases to verify that such necessary repair and maintenance have been performed on your vehicle.

UTILIZATION OF GENUINE SPARE PARTS

To maintain your vehicle is in optimal working condition and ensure the highest level of safety, please use genuine spare parts and have all maintenance and repairs performed by an authorized dealer or service provider designated by GWM.

KEEP THE WARRANTY & MAINTENANCE BOOKLET PROPERLY

Please retain the Warranty & Maintenance Booklet carefully, as it is essential for accessing quality service, as well as for making maintenance and warranty claims.

NEW VEHICLE WARRANTY INFORMATION

Your GWM vehicle is built to the highest standards and undergoes rigorous inspection before leaving the factory to ensure a trouble-free driving experience. Below are the warranty periods for GWM models:

Model	Standard Manufacturer's Warranty	Engine and Transmission Warranty	High Voltage Power Battery Warranty
Private Registered Vehicle	6 Years / Unlimited Mileage	6 Years / Unlimited Mileage	8 Years / 180,000 km, Whichever Comes First
Commercial Registered Vehicle*	3 Years / 100,000 km, Whichever Comes First	3 Years / 100,000 km, Whichever Comes First	5 Years / 150,000 km, Whichever Comes First

**Commercial registered vehicle refers to any vehicle registered or used for purposes beyond ordinary private transportation—including but not limited to business or commercial use, wholesale or retail delivery, taxi services, hire, rental, e-hailing, courier, security, driving school, tour operations, bus services, or as an emergency vehicle.*

The commencement date of the warranty is shown on the Vehicle Information page in this booklet. This date will be either (1) when the vehicle is first registered to its owner, or (2) when it is put into service by an authorized dealer as a company or demonstrator vehicle, determined by the date it was reported to GWM as sold, whichever occurs earlier.

In the event of a transfer of ownership for private registered vehicles, the Standard Manufacturer's Warranty remains valid for 6 years with unlimited mileage, and the High Voltage Power Battery Warranty remains valid for 8 years or 180,000 km, whichever comes first. The Engine and Transmission Warranty is included under the Standard Manufacturer's Warranty. All warranty coverage is effective from the original date of first registration and is not extended or renewed upon resale of the vehicle.

In the event of a transfer of ownership for commercial registered vehicles, the Standard Manufacturer's Warranty and the Engine and Transmission Warranty remain valid for 3 years or 100,000 km, whichever comes first, while the High Voltage Power Battery Warranty is limited to 5 years or 150,000 km, whichever comes first; all warranty coverage is effective from the original date of first registration and is not extended or renewed upon resale of the vehicle.

The warranty coverage for key components and accessories of a new vehicle varies by item, with specific terms from the original date of first registration.

12V and Key Remote Battery Warranty

The original 12V battery and key remote battery installed by the manufacturer are covered under warranty for 12 months or 20,000 km, whichever comes first, from the date of registration to the first owner.

Brake Pad and Disc Warranty

The original brake pads and discs installed by the manufacturer are covered under warranty for 3 months or 5,000 km, whichever comes first, from the date of registration to the first owner.

Wiper Blade/Rubber Warranty

The original wiper blades/rubbers installed by the manufacturer are covered under warranty for 1 month or 1,000 km, whichever comes first, from the date of registration to the first owner.

Exterior and Interior Trim/Paint Appearance Warranty

The original exterior and interior trim and paint appearance, as applied by the manufacturer on the vehicle, is covered under warranty for 1 month or 1,000 km, whichever comes first, from the date of registration to the first owner.

Genuine Accessories Warranty

Genuine accessories purchased and fitted into a new vehicle by an authorized dealer or service provider within 1 month or 1,000 km, whichever comes first from the date of vehicle registration are covered under warranty for 36 months or 100,000 km, whichever comes first.

Over-the-counter genuine accessories purchased from an authorized dealer or service provider are covered under warranty for 12 months or 20,000 km, whichever comes first, from the date of purchase.

Warranty and Maintenance booklet together with documented service records must be retained by the vehicle's owner and presented to the authorized dealer each time a warranty service is required. Failure to do so will result in the warranty service not being carried out as provided herein and may cause the warranty invalidation.

Please notify GWM through the authorized dealer for a replacement of the Warranty and Maintenance Booklet in the event of loss or damage to the booklet. The replacement of Warranty & Maintenance Booklet is chargeable.

WHAT IS COVERED

This warranty applies to your GWM vehicle, ensuring coverage for any defects in material or workmanship under normal use.

GWM, at its discretion, will repair or replace any part of the vehicle covered by this warranty that is found to be defective, within the duration specified under the New Vehicle Warranty Information (as detailed in the Page 5 until Page 7) from the new vehicle's registration date.

This warranty service can be performed at any authorized dealer in Malaysia, provided the vehicle has been used under normal conditions and has undergone the required maintenance according to the periodical maintenance schedule at any of its authorized dealer.

This warranty excludes items listed under the section "What Is Not Covered". A reasonable amount of time must be allowed for the completion of repairs after the vehicle is delivered to the authorized dealer for repairs.

WHAT IS NOT COVERED

1. Any vehicle that has not adhered to the recommended periodical maintenance schedule.
2. Repairs and adjustments resulting from improper maintenance or failure to perform the required maintenance as outlined in the Owner's Manual. Any accessories or equipment installed by any third party other than GWM's authorized dealer.
3. Any cost for labor, parts and/or lubricants incurred in connection with as outlined in Owner's Manual and Warranty & Maintenance booklet: -
   a. Normal maintenance services including but not limited to engine tune-ups, cooling and fuel system cleaning, carbon and sludge removal, inspection and adjustment of brakes, clutch, drive belts, and various linkages, as well as wheel alignment, balancing, tire rotation, and other similar services typically required during vehicle use.
   b. Replacement of normal wear and tear parts including but not limited to filters, windshield wiper, remote control batteries, light bulbs, fuses, relays, bushes, lubricants, coolant, brake shoes/pads, brake drums/discs, clutch discs, lubricants, fluid (when they are replaced as maintenance service ordinarily required with vehicle use) and tools on vehicle which are not considered by GWM to be warrantable items.
4. The following explains other parts and components which are not covered under this warranty policy unless replacement of any covered parts or manufacturing defects within the limited warranty period:
   a. Engine: Spark plug, oils seals, all belts, all hoses, pipes, clamps, clips, core plugs, breathers, oil filters, auto tensioner and engine mountings.
   b. Transmission / Dedicated Hybrid Transmission: Burnt or worn-out clutches, all pipes, hoses and transmission filters.
   c. Drivelines and/or Four-Wheel Drive System: All internal bearing, axle shafts, constant velocity joint, universal joint, rubber boots, gators or protective rubber, bushing, oil seal, clamps, gasket and hoses.
   d. Cooling System: Belts, hoses, clamps, clips, pipes and coolant.
   e. Air and Fuel System: Adjustments, tuning, fuel filters, air filters, O-ring, clips, fuel lines, fuel hoses and gaskets.

f. Front & Rear Suspension: Wheel bearing housing, front wheel hub, bushes, rims, wheel alignments, wheel balancing, rear bearings and housing and rear springs. Noises related to part functionality.

g. Steering System: Clips and grommet.

h. Brake System: Brake pads, brake shoes, brake disc, brake drums, wheel cylinders, calliper seals and pedal assembly.

i. Electrical System: Fuses, relays, all lamp bulbs and wiper blades.

Note: Any damage resulting from defective "wiring harness" or modification (prior to the failure of the control unit) mishandling of the unit (s) is not covered by the warranty.

j. Enhanced Electrical: Any damage resulting from defective" wiring harness" or modification (prior to the failure of the control unit) mishandling of the unit (s) is not covered by the warranty.

k. Air-Conditioner: Oil, refrigerant, air-conditioner filter and cabin filter.

l. Body Interior & Body Exterior: All cables and any damage caused by forced entry.

5. Damage or failures resulting from:

a. Misuse, accident, theft or fire (Proper use is outlined in the Owner's Manual)

b. Failure to adhere to manufacturer's recommendation, including but not limited to, use of fuels, oils, fluids, lubricants, and parts.

c. Lack of conduct or neglected periodical maintenance.

d. Use of non-genuine GWM parts.

e. Alteration, tampering or improper repair, adjustment or modifications.

f. Repairs performed by unauthorized dealers or service providers.

g. Formal or informal competitive events, such as rallying or racing, speed trials, track or off-road use where the vehicle is not intended or marketed for such purposes.

h. Water damage from flood or deep-water fording above the recommended depth.

i. Overloading – including exceeding the load or towing limits as specified in the Owner's Manual.

j. Dings, dents, chips, scratches, cracks, breakage, puncture, corrosion or surface rust caused from the use of the vehicle by the customer.

6. Tyres and batteries: Covered by their respective manufacturers' warranty. Refer to the specific information for details.
7. Glass breakage: Not covered unless due to defects in material or workmanship.
8. Damage Caused by Natural Events: Damage resulting from natural events such as fire, airborne fallout (including acid rain), tree sap, bird and insect droppings, salt, hail, wind or sandstorms, hailstones, gales, lightning, flooding, external matters or other environmental conditions.
9. Normal Noise and Vibration: Normal operational noise, vibration, or characteristics of a part are not considered defects and therefore are not covered under warranty.
10. Normal Deterioration: Wear and tear such as discoloration of painted surfaces, trim, and other components, gradual capacity loss of Lithium-ion or power batteries, and mechanical run-in of parts are not covered under warranty.
11. Component failures resulting from wear and tear, including but not limited to, uneven wear of brake discs and drums, hardening of rubber components, or reduced damping effectiveness of shock absorbers.
12. Cosmetic issues with interior or exterior components, such as but not limited to fading, stone chips, internal scratches, deformation, expansion, contraction, shrinkage, discoloration, or oxidation, which do not affect the basic functionality of the component.
13. Altered Odometer Readings: Any vehicle with a changed or altered odometer reading is not covered under warranty.
14. Incidental or Consequential Damages: This warranty does not cover incidental or consequential damages including loss of vehicle use, inconvenience, commercial loss, economic loss, compensation for time lost, finance charges, hire-purchase payments, rental costs for a substitute vehicle, lodging bills, hospitalization, loss of personal belongings, or legal expenses.

THINGS YOU SHOULD KNOW

GENERAL

Please note the distinction between the terms ‘defect’ and ‘damage’ as used in this warranty: ‘defects’ are covered because GWM accept responsibility for any faulty materials or manufacturer’s workmanship in any qualifying GWM vehicle we have supplied. However, 'damage,' which may result from factors such as collisions, misuse, or lack of maintenance occurring after the vehicle is delivered, is not covered under this warranty.

PRODUCTION/DESIGN CHANGES

GWM reserves the right to modify the design or specifications of vehicles manufactured and/or sold by GWM at any time without prior notice and without any obligation to apply such changes to vehicles previously manufactured and/or sold. The statements do not impact on consumer statutory rights and are in addition to any other legal remedies available to the owner.

RUBBER PARTS

Hoses, belts, and bushes use rubber parts, which are apt to crack when worn out. They need to be replaced with new ones if they should wear out and are not covered under warranty.

SHEET METAL, PAINT AND OTHER APPEARANCE ITEMS

This warranty covers defects in sheet metal, paint, and other appearance-related issues that are present at the time of delivery. If you observe any such defects, kindly proceed to consult with our nearest authorized dealer immediately. However, please note that normal deterioration of the vehicle's appearance due to use and exposure to environmental conditions is not covered by this warranty.

VEHICLE MAINTENANCE

Requirements

The maintenance requirements are an integral design feature of your GWM vehicle, contributing to its overall safety and reliability. To maintain optimum vehicle performance, efficiency, and safety, it is recommended that you adhere to the maintenance guidelines outlined in this booklet.

General Maintenance

General maintenance involves things such as weekly checks that are essential for normal and optimum operation of your vehicle. A detailed description of these general maintenance items is provided in the Owner's Manual and/or in the General Maintenance section.

Scheduled Maintenance

Scheduled maintenance involves servicing items at regular intervals to ensure continued vehicle performance and reliability. Refer to the Periodical Maintenance Schedule for detailed information on these required services.

Additional Maintenance

Additional maintenance pertains to items that require service at intervals more frequently than the standard schedule.

Recommended Weekly Checks

In addition to the scheduled maintenance requirements in this book, the following items should be checked at least weekly (if applicable):

- Engine Oil level
- Coolant level
- Brake Fluid level
- Power Steering Fluid level
- Tyre conditions and pressure (cold), including spare tyre
- Windscreen Washer Fluid level
- Brake operation
- Air conditioner operation for at least 5 minutes duration
- Exterior and interior lights, indicators and horn operation
- Service reminder indicators

PERIODICAL MAINTENANCE SCHEDULE (GWM WEY G9 PHEV)

No.	Item	Months	6	12	18	24	30	36	42	48	54	60
		KM '000	10	20	30	40	50	60	70	80	90	100
1	Engine Oil, Drain Washer, Oil Filter		R	R	R	R	R	R	R	R	R	R
2	Air Filter Element		I	R	I	R	I	R	I	R	I	R
3	Air Conditioner Filter Element		I	R	I	R	I	R	I	R	I	R
4	Powertrain Coolant		I	I	I	I	I	R	I	I	I	I
5	Brake Fluid		I	I	I	R	I	I	I	R	I	I
6	Spark Plug									R		
7	Transmission Fluid, Filler Plug, Drain Plug, Pressure Filter							R				
8	Fuel Filter Element			R		R		R		R		R
9	Transfer Case Fluid, Filler Plug, Drain Plug						R					R
10	Front Differential Fluid, Filler Plug, Drain Plug						R					R
11	Rear Differential Fluid, Filler Plug, Drain Plug						R					R
12	Tyre Rotation		R	R	R	R	R	R	R	R	R	R
13	Multipoint Inspection For HEV		I	I	I	I	I	I	I	I	I	I

I: means "inspect", adjust, rectify, clean or replace if needed; R: means "replace"

CAUTION

1) Since airbags are safety features, they do not require regular maintenance. However, if your vehicle is already 10 years from the registration date, please visit an authorized dealer or service provider to have them checked or replaced.

2) Due to differences in model configurations, some maintenance items may not apply to the vehicle you purchased, please use the standard appropriate items to your actual vehicle.

3) GWM will not be liable for the consequences of failing to have the vehicle maintained by an authorized dealer or service provider by the stipulated time or mileage.

GENERAL MAINTENANCE (IF APPLICABLE/EQUIPPED)

No.	Item	Months	6	12	18	24	30	36	42	48	54	60
		KM '000	10	20	30	40	50	60	70	80	90	100
1	Check brakes		I	I	I	I	I	I	I	I	I	I
2	Check tyre pressure and wear		I	I	I	I	I	I	I	I	I	I
3	Check ball joint and dust cover condition		I	I	I	I	I	I	I	I	I	I
4	Check radiator (appearance)		I	I	I	I	I	I	I	I	I	I
5	Check intercooler (appearance)		I	I	I	I	I	I	I	I	I	I
6	12V battery		I	I	I	I	I	I	I	I	I	I
7	Check leakage		I	I	I	I	I	I	I	I	I	I
8	System scan with GWM Diagnostic Tools		I	I	I	I	I	I	I	I	I	I
9	Check belting		I	I	I	I	I	I	I	I	I	I
10	Check common bolt and nut		I	I	I	I	I	I	I	I	I	I
11	Check sunroof condition		I	I	I	I	I	I	I	I	I	I
12	Check lights		I	I	I	I	I	I	I	I	I	I

I: means “inspect”, adjust, rectify, clean or replace if needed; R: means “replace”

MAINTENANCE SCHEDULE FOR SEVERE DRIVING CONDITIONS

The maintenance intervals shown on the preceding pages are for normal operating conditions. If the vehicle is mainly operated under severe driving conditions as shown below, more frequent maintenance must be performed on the following items as shown in the table.

Severe driving conditions:

A – Driving under dusty conditions
B – Driving repeat short distances
C – Towing a trailer or caravan
D – Extensive idling
E – Driving in high humidity areas, in mountainous areas, or frequent use of braking
F – Driving in areas using salt or other corrosive materials
G – Driving on rough and/or muddy roads or in the desert
H – Low speed driving (average speed < 30km/h)

Driving Condition								Maintenance Item	Operation	Interval
A								Air Filter Element	Replace	Shorten by half (eg: if standard interval is 12 months / 20,000 km then shorten to 6 months / 10,000 km, whichever comes first)
A								Air Conditioner Filter Element	Replace	
		C				G		Transmission Fluid / Differential Fluid	Replace	
				E				Brake Fluid	Replace	
A		C		E	F	G		Brake Pads, Brake Discs & other brake components	Inspect*	
	B	C		E			H	Powertrain Coolant	Replace	
A	B	C	D					Engine Oil & Filter	Replace	
A								Fuel Filter	Replace	
					F			Lock, Hinges, Hood Latch & Metal surfaces	Lubricate*	
					F	G		Steering Gear & Linkage, Differential & Suspension parts, Propeller Shaft & Drive Shaft	Inspect*	

*Adjust, rectify, clean or replace if needed

PERIODICAL MAINTENANCE SCHEDULE RECORDS

PDI	Whichever comes first
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

6-months / 10,000 km	Whichever comes first
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

12-months / 20,000 km	Whichever comes first
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

18-months / 30,000 km	Whichever comes first
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

24-months / 40,000 km	Whichever comes first
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

30-months / 50,000 km	Whichever comes first
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

PERIODICAL MAINTENANCE SCHEDULE RECORDS

36-months / 60,000 km Whichever comes first	
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

42months / 70,000 km Whichever comes first	
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

48-months / 80,000 km Whichever comes first	
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

54-months / 90,000 km Whichever comes first	
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

60-months / 100,000 km Whichever comes first	
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

66-months / 110,000 km Whichever comes first	
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

PERIODICAL MAINTENANCE SCHEDULE RECORDS

72-months / 120,000 km Whichever comes first	
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

78-months / 130,000 km Whichever comes first	
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

84-months / 140,000 km Whichever comes first	
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

90-months / 150,000 km Whichever comes first	
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

96-months / 160,000 km Whichever comes first	
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

102-months / 170,000 km Whichever comes first	
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

PERIODICAL MAINTENANCE SCHEDULE RECORDS

108-months / 180,000 km Whichever comes first	
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

114-months / 190,000 km Whichever comes first	
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

120-months / 200,000 km Whichever comes first	
Date: Mileage: Invoice No.:	Dealer Stamp & Sign

ODOMETER REPLACEMENT RECORD

If the odometer is broken, please replace with a new one by the authorized dealer or service provider designated by GWM.

Date:	Old odometer reading Kms:
Dealer stamp:	New odometer reading Kms:
	Dealer name:

ODOMETER REPLACEMENT RECORD

If the odometer is broken, please replace with a new one by the authorized dealer or service provider designated by GWM.

Date:	Old odometer reading Kms:
Dealer stamp:	New odometer reading Kms:
	Dealer name:

OWNER INFORMATION CHANGE FORM

Please tick one of the boxes below

☐ **Phone / Address change**

☐ **New Owner**

Owner's Name _____

Address _____

_____

Mobile Phone No. _____

Vehicle Identification No. _____

Engine No. _____

License Plate No. _____

Date of Purchase _____ **Present Mileage** _____ **km**

Owner's Signature _____

Please tick one of the boxes below

☐ **Phone / Address change**

☐ **New Owner**

Owner's Name _____

Address _____

_____

Mobile Phone No. _____

Vehicle Identification No. _____

Engine No. _____

License Plate No. _____

Date of Purchase _____ **Present Mileage** _____ **km**

Owner's Signature _____

DESIGNATED GWM AUTHORIZED DEALERSHIP

Note: For latest updates lists please refer to the GWM website at www.gwm.com.my